

This listing of claims will replace all prior versions and listings of claims in the application:

LISTING OF CLAIMS:

1-13. (canceled)

14. (new): A process for work management comprising:
determining a conformity standard for the work to be managed;
selecting a managing method of the work to be managed from among a plurality of
managing methods classified in advance based on the conformity standard;
breaking down the work into a plurality of activities; and
monitoring a quality of performance for each of the activities.

15. (new): The process for work management according to claim 14, further comprising
displaying at least one of:

- (a) work progress;
- (b) a schedule for each activity; and
- (c) quality performance for at least one of the entire work and each of the
activities.

16. (new): The process for work management according to claim 14, wherein the
quality of performance for the activities is recorded.

17. (new): The process for work management according to claim 14, wherein the process is deployed over a network.

18. (new): The process for work management according to claim 14, wherein the process is performed by software operable to display data tables in a Web server.

19. (new): The process for work management according to claim 14, wherein the process is deployed over at least one of an intranet or the Internet.

20. (new): The process for work management according to claim 14, further comprising determining and at least one of recording and displaying information on an in-house man day and a subcontract man day.

21. (new): The process for work management according to claim 14, further including controlling access to the determining, selecting, and monitoring.

22. (new): A business management system comprising:
data storing means for storing information on an authorized person in charge and a conformity standard for work to be managed;

work registering means by which the authorized person in charge selects a managing method of the work to be managed from among a plurality of managing methods classified in advance;

management process display means for displaying managed processes determined for each management method;

time limit display means for displaying a time limit determined by the authorized person in charge for each managed process;

adherence standard display means for displaying adherence standards related to the managed processes;

quality standard means for displaying a quality of performance for each managed process; and

recording means for recording system data.

23. (currently amended): The business management system according to claim 22, further including means for determining operating classification used by the management system, the operating classification, A₁, A₂, and.... which are two or more patterns determined beforehand about a combination flow of an operating process, a series of operating processes a_{ij} (j=1-n_i), which constitute each, to each operating classification A_i (i=1-m) is made to

correspond, where all activities are defined by: $\sum_{i=1}^m A_i + \sum_{i=1}^k B_i + \sum_{i=1}^l C_i + \dots$

$$A_i = \sum_{j=1}^{n_i} a_{ij}, B_i = \sum_{j=1}^{s_i} b_{ij}, C_i = \sum_{j=1}^{l_i} c_{ij}$$

24. The business management system according to claim 22, wherein the managed processes conform to a quality standard.

25. The business management system according to claim 24, wherein the quality standard is at least one of the ISO 9000 standards.